### Personal Profile

Name : C.S. Prasanna

Father’s Name : C.N. Sripathi Rao

Date of Birth : 30 Aug 1982

Gender : Male

Marital Status : Married

Nationality : Indian

Permanent Address : 645/5, Park Square Colony, 1st street, Madipakkam,

Chennai 91

Language Known : English, Tamil, Hindi, Kannada, Telugu, Marathi, (Elementary) Russian

Email id : [usprasanna1982@gmail.com](mailto:usprasanna1982@gmail.com)

Phone : +91 9986991119, +918939119133

Linked in Profile : [**linkedin.com/in/prasanna-c-s-008179158**](https://www.linkedin.com/in/prasanna-c-s-008179158)

| **Education Details** |  | | | |
| --- | --- | --- | --- | --- |
| **Degree** | **Institution / University** | **Duration** | **Year of Passing** | **Marks (%)** |
| **Post graduate Diploma in Internet of Things** | Birla Institute of Science and Technology,  PILANI, Rajasthan, India - 333031 | 1 Year | Sep 2019 | 68 |
| **Post graduate Diploma in Analytics** | Ins analytics institute/ NIIT | 1 year | Sep2016 | 64 |
| **Integrated M.S. (Software Engineering)** | Birla Institute of Science and Technology,  PILANI, Rajasthan, India - 333031 | 4 years | Aug 2008 | 60 |
| **BSc** (**Hons**) **Mathematics** | Sri Satya Sai institute of Higher Learning,  Brindavan, Kadugodi, Bangalore - 560 067 | 3 years | Aug 2003 | 62 |
| **HSC** | Prince Matriculation Higher Secondary school, No 7 Kannagi Street, Madipakkam,  Chennai - 600091 | 2 years | Mar 2000 | 86 |
| **SSLC** | Prince Matriculation Higher Secondary school, No 7 Kannagi Street, Madipakkam,  Chennai - 600091 | 1 year | Apr 1998 | 84 |

| **Employment Details** | |  |  | |  |
| --- | --- | --- | --- | --- | --- |
| **No** | **Name of the organization** | **Location** | **Nature of Employment** | **Start Date** | | |  | **End Date** | **Position** | **Emp Id** |
|  | Tech Mahindra Ltd. | Mumbai-India, Milton Keynes UK | Full Time | Jan 2004 | | |  | Sep 2010 | Senior Technical Associate | 8058 |
|  | Syntel Ltd. | Chennai, Phoenix- Az-USA, Memphis-TN- USA | Full Time | Sep2010 | | |  | Apr 2015 | Project Leader | 29091 |
|  | Accenture Ltd | Bangalore- India | Full Time | Jun2015 | | |  | Aug 2020 | Senior Analyst | 11118476 |

**Experience Summary: -**

* Around 16 years of experience in IT industry. This includes experience in handling various Agile, Waterfall, Scrum and RAD methodology Software projects.
* Primary technical expertise includes around 7 years of experience in Mainframe applications which include COBOL, JCL, CICS, DB2, IDMS, IMS DB/DC, REXX, FILEAID, CHANGMAN, ISPW, INTERTEST, and XPEDITOR. Around 1 year of technical experience in UNIX, C, and ORACLE PL-SQL, CORE JAVA, LINUX, Microsoft Project and MS office products.
* 8 years of Solution Design /Business Analyst, Project Management experience in Telecom, Banking and Logistics verticals.
* Strategic skills include R programming, Statistical Estimation and Hadoop programming.
* Domain Experience includes working with various Client partners. Below are the domains I have worked under:
* Telecom Domain (British Telecom) for 7 years in India and United Kingdom
* Banking and Finance Domain (American Express) for (3.5 years in India and United States of America)
* Logistics industry (Federal Express) in India and United States of America for 1.1 years.
* Accenture internal projects accounting (5 years)
* ITIL 2011 certified professional
* Analytics and Big Data certified professional
* Functional experience includes

- Effective communicator with an ability to convey ideas in speaking and writing.   
-Excellent analytical and decision-making skills.  
-Ability to work in pressurized situation.  
-Hard worker and goal oriented.  
- Always ready to learn new skills

* Leadership experience in leading a team of 8 people and coordinating with Client teams for various requirements within the project.

**Project Details**

**Project: 1**

**Project Title: Capacity Planning and space management**

Client : Accenture

Role : Senior Analyst (Program Manager/Business Analyst)

Duration : Jun 2015 to Aug 2020

Team Size : 10

Platform & Skills : .Net, MS-SQL, Angular JS, MS Excel

Organization : Accenture Ltd.

**Roles and responsibilities**

1. Requirements capture for various internal projects within Accenture in capacity planning for real estate requirements.
2. Forecasting, Estimations of various changes which come within Space management and facilities management.
3. Maintenance, bugs tracking, bug fixing.
4. User Acceptance testing and project coordination between teams.
5. Reporting of daily status of project progress to leadership teams.
6. Organize meetings and recording minutes.

**Project 2:**

Client : Federal Express

Role : Project Lead/Project Manager

Duration : Mar 2014 to Apr 2015

Team Size : 10

Platform & Skills : COBOL, JCL, IMS, DB2, File Aid, Share point, Microsoft project

Organization : Syntel Ltd.

**Roles & Responsibilities**

Below are my roles and responsibilities in this position as Project Lead.

1. Was involved in Pre-sales activity of carrying out a feasibility study for a mainframe-based solution in adopting a new pricing structure within FedEx which standardizes Global pricing strategy within the company.
2. Responsible for End to end delivery of the new pricing adoption strategy within FedEx which involved changes to Billing systems which I was working with.
3. The main responsibility is preparing estimations, track the project schedules, organize calls with offshore teams, preparing status reports, and also involve myself in handling issues/Risks/CRs during Analysis, Design, Coding, Testing and deployment and support of various impacted code components.
4. Received accolades and appreciation in delivering the solution in a timely manner despite this project being a critical and delayed from its inception.

**Project 3:**

**Project Title: AIU (Architectural and infrastructure uplifts)**

Client : American Express

Role : Business Analyst/Project Manager

Duration : Oct 2012 to Feb 2014

Team Size : 30

Platform & Skills : Clarity, Share point, Microsoft project.

Organization : Syntel Ltd.

**Roles & Responsibilities**

1. Was responsible for Requirement capture for various requirements in credit card domain which includes new features in AMEX cards such as Pay with Points, Miles redemption, Blue bird etc.
2. Preparation of various project status reports, financial reports, Monthly and weekly portfolio reports etc. to Program Managers within American express.
3. Scheduled meetings and calls to discuss on various new requirements with impacted teams and distributed the minutes of meetings to all impacted stakeholders.
4. Tracking of project schedule on basis of various phases in SDLC.
5. Highlighting Risks, Issues CRs to Leadership teams.

**Project 4:**

**Project Title: GNS (Global Network Services)**

Client : American Express

Role : Project Lead

Duration : Sep 2010 to Oct 2012

Team Size : 20

Platform & Skills : COBOL, JCL, IMS, DB2, File Aid, Spufi, QMF.

Organization : Syntel Ltd.

**Roles & Responsibilities**

1. Preparing Estimations for Medium and Large size projects in terms of Function points and in Lines of codes. This includes estimation of all components such as COBOL, JCL, DB2, IMS DB/DC
2. Preparing Work breakdown structure using Microsoft Project and prepare schedule for the project.
3. Reviewing, Tracking and monitoring project status and project deliverables of my team.
4. Preparing Project Status reports and financial reports and present it to Managers and client teams.
5. Organizational activities which includes interviewing and recruiting new candidates within the organization.

**Project 5:**

Project Title     : FTTC (Fiber to the Cabinet) Solution Design

Client               : British Telecom

Role                 : Business Analyst

Duration          : Jun 2008 to Sep2010

Team Size       : 5

**Roles & Responsibilities**

1. FTTC (Fiber to the cabinet) is BT’s superfast broadband product capable of providing speeds up to 40 MBPS. Was involved in design and Architecting of FTTC infrastructure.
2. This product had a fiber optic cable running from exchange to FTTC ports placed within a distribution point which increases bitrate of data delivered from Telephone exchange to end customer. Was involved in design and delivery of changes in copper-based network management system.

**Project 6:**

Project Title     : GLA (Generic Line Access) Solution Design

Role                 : Solution Design/Business Analyst

Duration          : Jan 2007 to Jun 2008

Team Size         : 5

Client               : British Telecom

**Platform & Skills         :** Borland Architect, MS Visio, BT’s open reach infrastructure which involves separating the copper field jumpering that includes Distribution point (DP), PCP (Primary cross connection point), SCP (Secondary cross connection Point) and MDF (Main Distribution Frame) and Exchange Records subsystem which contain Telephone numbers.

**Roles & Responsibilities**

1. Design and develop Service and fault Orchestration Flow diagrams and sequence diagrams which involved in customer service faults in copper network.
2. Build generic line access which is capable of handling BT’s Telephone numbers as well as Copper routes in separate systems.

**Project 7:**

Project Title : Customer Service Systems (CSS)

Role : Developer/Team Leader

Duration        : Jan 2004 to Dec 2006

Team Size    : 30

Client            : British Telecom

**Platform & Skills      :** COBOL, CICS, JCL, IDMS, FILEAID, REXX

Organization: Tech Mahindra Ltd.

**Roles & Responsibilities**

1. Analyze various code components which include COBOL, JCL, CICS, IDMS, and REXX etc. and understand the core logic involved in existing components and document the existing functionality.
2. Prepare High Level Designs (HLD) and Low-Level Designs (LLD) for COBOL, JCL, CICS, IDMS components and ensure these are reviewed and approved by the Team Lead who heads the project.
3. Coding of various COBOL, JCL, CICS, IDMS, REXX components and checking for coding standards as defined by the client.
4. Preparing Unit Test case documents and Unit Testing the components by running these COBOL, JCL and CICS, IDMS programs which include both online components and batch components.
5. Deployment of code components to System tests, User Acceptance testing and to Production environment using a customized client configuration management tool in Mainframe called XMODS.
6. Document configuration changes and new functionalities in all projects which have been rolled out in production and ensure it is delivered to Onsite teams.
7. Preparation of project Status reports and project deliverable report based on the progress of the project and send these to onsite teams.
8. Conduct weekly meetings and forums to understand what all milestones are being accomplished in a project and what all milestones are in focus for the week.
9. Attended various meetings, forums and training sessions with client teams and vendor teams to understand new trends and practices going on within the organization

**Trainings**

**Soft skills**

1. Effective Time management
2. People Management
3. Customer first Training
4. Personal Effectiveness
5. Presentation skills
6. Project Management (internal training from Accenture)
7. Certified scrum master (internal training from Accenture)

**Technical Certifications**

1. COBOL, CICS, JCL, IDMS, IMS, DB2, VSAM, C, UNIX, ORACLE, PLSQL from Tech Mahindra Ltd. Mumbai.
2. C, C++, JAVA, LINUX, HTML from NIIT Ltd
3. LINUX device driver programming from ZILOGIC Ltd.
4. ITIL 2011 from Ambiance technology
5. Post Gradate diploma in Analytics. (UPX academy)
6. PG diploma in IOT. (BITS Pilani)
7. **Amazon web services (AWS) Solution Architect (Currently pursuing)**
8. Advanced Microsoft Excel and PowerPoint (Accenture Ltd).